

Section G

Support Information



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How to order

Ordering Evrogen products

Please contact your local distributor to get Evrogen products. A complete list of distributors is available on our Web site (www.evrogen.com/distributor.shtml).

For countries not listed in the distributor list, you can order Evrogen products via Axxora Platform Web site (www.axxora.com).

For any questions related to ordering, please contact order@evrogen.com

Ordering Evrogen services

- Please contact us via e-mail at service@evrogen.com to specify the service you desire; service level (if any); order size, brief description of samples including nucleic acids you plan to provide, nucleic acid amount(s), and source(s); other materials you plan to provide; output materials you desire; and special instructions.

Also, you can fill out a Service Pricing Request Form on-line (please see www.evrogen.com/p-order.shtml page to select an appropriate form).

- Service manager of Evrogen will contact you within a few days. After clearing up all details of the service you desire, we will send you a Price Quote via e-mail in accordance with your order details.

- Order will be initiated upon receiving the corresponding Service Order Form and Purchase Order by fax +(7 495) 429 8520 or +(7 495) 330 70 56.

For any questions related to ordering, please contact service@evrogen.com

Special offers

Feedback-based discount program

Evrogen is a rapidly developing innovative company. Our product line is constantly widening, and we aim to provide the best quality services and products to the market. Only scientists can assess the applicability of different products for their applications and can provide feedback, which we value. Evrogen introduces a discount on products granted for your expertise:

1. Send us your article, quoting the use of Evrogen service, and get a 10% discount for next service order.
2. Send us your article, quoting the use of Evrogen products or provide us with data showing successful use of Evrogen products*, and get a 20% discount for next purchase.
3. Send us your data quoting unsuccessful use of Evrogen products*. If problems occurred because of intrinsic imperfections rather than incorrect use of the product, we will do our best to develop an alternative product devoid of these drawbacks and will provide it for you free of charge.

* The data should contain detailed description of experiment and sample photos. The data will not be shared with third party without prior permission of the customer.

Customer Support

Please send your questions and comments related to Evrogen products to customer-support@evrogen.com

We will make all efforts to provide you prompt reply.

How to send samples to Evrogen

Nucleic acid sample preparation

We accept RNA or genomic DNA isolated by all common methods.

Important note: We are not permitted to accept any starting material, which is infectious for humans, animals, or plants. In case starting material for the service of your interest is not infectious but is derived from or related to a pathogen, please contact us via e-mail service@evrogen.com to obtain additional declaration form requested in such cases by local legislation.

Nucleic acid sample transportation

Please ship your nucleic acid samples in ethanol at room temperature via express mail. We strongly recommend the following procedure for DNA or RNA sample preparation:

1. Prepare DNA or RNA water solution with total volume of not less than 30 μ l.
2. Add 0.1 volume of 3 M sodium acetate and 3 volumes of 96% ethanol and mix.

Following this, your samples will be ready to ship at room temperature. Please ensure that the total volume of your sample solution is not less than 120 μ l.

Please do not send the samples on dry ice or blue ice, as such packages require special customs handling and otherwise will not be delivered!

Send your samples to:

Please send the materials via express mail (TNT, UPS, DHL, the like EXCEPT FedEx*) to:

EVROGEN RU

Miklukho-Maklaya 16/10

Moscow, 117997, Russia

Phone: (+ 7 495) 336 63 88

Fax: (+ 7 495) 429 85 20 or (+ 7 495) 330 70 56

Attn: Evgeniy Shmukler

For any questions please contact service@evrogen.com

Important for Safe and Fast Sample Delivery

Please e-mail your package tracking number to evrogen@evrogen.com upon sending the materials.

Please complete all items marked YELLOW in the Customs Declaration Form (www.evrogen.com/customs_form.doc) and enclose the printed form in the package.

* Please DO NOT send the materials via FedEx because of limitations on delivery of any chemical substances via this carrier to Russian Federation.

Appendix A

Non-exclusive license agreement for Evrogen Fluorescent Protein products

This non-exclusive non-transferable License Agreement ("License Agreement") is the legal agreement between your organization (hereinafter "Licensee") and Evrogen JSC (hereinafter "Evrogen") covering your use of the Evrogen Fluorescent Protein products and its components, derivatives, or modifications ("Product").

By opening the container containing the Evrogen Fluorescent Protein products, you accept the terms and conditions below:

Field of Use. The Product is for Research Use Only by Licensee.

"Research Use Only" means research that is not-for-profit, internal research, or research for evaluation purposes. The Research Use Only specifically excludes using the Product by the Licensee in any activity for consideration.

Non-Exclusive Rights. This license granted by Evrogen to Licensee is non-exclusive to Licensee.

License Term. The term of the license is as follows:

A. If Licensee is a Not-for-Profit entity, the term of the license shall be for as long as it takes Licensee to use the Product in accordance with the terms and conditions of this License Agreement.

B. If Licensee is a For-Profit entity, the term of the license shall be for SIX MONTHS, non renewable, from the date of receipt of the Product. If, after six months, Licensee wishes to continue to use the Product, Licensee wishes to purchase additional Products, or Licensee wishes to use the Product outside the "Research Use Only" field, Licensee shall contact Evrogen at license@evrogen.com for negotiation of an extended license.

Prohibited uses of the Product. Licensee agrees that it will not:

A. offer the Product for resale; or distribute, transfer, or otherwise provide access to the Product to any third party for any purpose, including transfer of the Product as a component of a kit;

B. use the Product to provide a service, information or data (including screening and profiling services);

C. use the Product in manufacturing, including use of the Product in quality control or quality assurance procedures;

D. use the Product for diagnostic or therapeutic purposes.

Property Rights. The Product is covered by Evrogen patents and/or pending patent applications ("Licensed Patents"). Evrogen retains all rights under Licensed Patents not expressly granted herein.

Compliance with laws, precautions. Licensee shall use the Product in strict accordance with all applicable state and federal laws, regulations, and guidelines. Licensee understands that the Product is a biotechnologically engineered product and, as such, should be used with the caution and prudence used for other such products. The Product should not be used for diagnosis of disease or for treatment in humans.

Limited Warranty. Nothing in this Agreement is construed as: A. a warranty or representation that any method or anything made or used under any license granted in this License Agreement is or will be free from infringement of patents, copyrights, or other rights of third parties;

B. an obligation to bring suit against a third party for any reason; or

C. an obligation to furnish any technology or technological information.

EXCEPT AS EXPRESSLY SET FORTH IN THIS LICENSE AGREEMENT, EVROGEN MAKES NO REPRESENTATIONS AND EXTENDS NO WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. THERE ARE NO EXPRESS OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Indemnification. Licensee will indemnify, hold harmless, and defend Evrogen, and its respective trustees, officers, employees, and agents against all claims for death, illness, personal injury, property damage, or improper business practices arising out of the use or other disposition of the Product.

Limitation of Liability. Evrogen will not be liable for any indirect, special, consequential, or other damages whatsoever, whether grounded in tort (including negligence), strict liability, contract, or otherwise. Evrogen will not have any responsibility or liability whatsoever with respect to Licensee's research or damages thereto suffered in connection with the Product or this License Agreement.

Governing Law. This License Agreement shall be governed by and construed and enforced in accordance with, the laws of the Russian Federation.

Appendix B

Non-exclusive license agreement for Evrogen Nucleic Acid-Related Products

The purchase of this product or obtaining the product from Evrogen for evaluation conveys the non-transferable right to the recipient to use the obtained amount of the product and its components ("Product") for Research as long as it takes the recipient to use the Product.

"Research" means research that is Not-for-Profit, internal research, or research for evaluation purposes. The Research specifically excludes use of the Product by the recipient in any activity for consideration.

Prohibited uses of the Product. The recipient shall not:

- A. offer the Product for resale; or distribute, transfer, or otherwise provide access to the Product to any third party for any purpose, including transfer of the Product as a component of a kit;
- B. use the Product to provide a service, information, or data;
- C. use the Product in manufacturing, including use of the Product in quality control or quality-assurance procedures;
- D. use the Product for diagnostic or therapeutic purposes.

For commercial use of the Product please contact Evrogen at license@evrogen.com for license information.

Appendix C

Limited Use Label License No. 19: Gateway® Cloning Products (Invitrogen)

This product and its use is the subject of one or more of U.S. Patent Nos. 5,888,732, 6,143,557, 6,171,861, 6,270,969, 6,277,608, and 6,720,140 and/or other pending U.S. and foreign patent applications owned by Invitrogen Corporation. The purchase of this product conveys to the buyer the non-transferable right to use the purchased amount of the product and components of the product in research conducted by the buyer (whether the buyer is an academic or for profit entity). The purchase of this product does not convey a license under any method claims in the foregoing patents or patent applications, or to use this product with any recombination sites other than those purchased from Invitrogen Corporation or its authorized distributor. The right to use methods claimed in the foregoing patents or patent applications with this product for research purposes can only be acquired by the use of Clonase™ purchased from Invitrogen Corporation or its authorized distributors. The buyer cannot modify the recombination sequence(s) contained in this product for any purpose. The buyer cannot sell or otherwise transfer (a) this product, (b) its components, or (c) materials made by the employment of this product or its components to a third party or otherwise use this product or its components or materials made by the employment of this product or its components for Commercial Purposes. The buyer may transfer information or materials made through the employment of this product to a scientific collaborator, provided that such transfer is not for any Commercial Purpose, and that such collaborator agrees in writing (a) not to transfer such materials to any third party, and (b) to use such transferred materials and/or information solely for research and not for Commercial Purposes. Notwithstanding the preceding, any buyer who is employed in an academic or government institution may transfer materials made with this product to a third party who has a license from Invitrogen under the patents identified above to distribute such materials. Transfer of such materials and/or information to collaborators does not convey rights to practice any methods claimed in the foregoing patents or patent applications. Commercial Purposes means any activity by a party for consideration and may include, but is not limited to: (1) use of the product or its components in manufacturing; (2) use of the product or its components to provide a service, information, or data; (3) use of the product or its components for therapeutic, diagnostic or prophylactic purposes; or (4) resale of the product or its components, whether or not such product or its components are resold for use in research. Invitrogen Corporation will not assert a claim against the buyer of infringement of the above patents based upon the manufacture, use or sale of a therapeutic, clinical diagnostic, vaccine or prophylactic product developed in research by the buyer in which this product or its components was employed, provided that none of (i) this product, (ii) any of its components, or (iii) a method claim of the foregoing patents, was used in the manufacture of such product. Invitrogen Corporation will not assert a claim against the buyer of infringement of the above patents based upon the use of this product to manufacture a protein for sale, provided that no method claim in the above patents was used in the manufacture of such protein. If the purchaser is not willing to accept the limitations of this limited use statement, Invitrogen is willing to accept return of the product with a full refund. For information on purchasing a license to use this product for purposes other than those permitted above, contact Licensing Department, Invitrogen Corporation, 1600 Faraday Avenue, Carlsbad, California 92008. Phone (760) 603-7200.

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AB121	Anti-Tag(CGY)FP antibody	100 µg	D-6
AB122	Anti-Tag(CGY)FP antibody	200 µg	D-6
AB231	Anti-tRFP antibody	100 µg	D-9
AB232	Anti-tRFP antibody	200 µg	D-9
AB501	Anti-CopGFP antibody	100 µg	D-5
AB502	Anti-CopGFP antibody	200 µg	D-5
AB511	Anti-TurboGFP antibody	100 µg	D-3
AB512	Anti-TurboGFP antibody	200 µg	D-3
AB513	Anti-TurboGFP(d) antibody	100 µg	D-4
AB514	Anti-TurboGFP(d) antibody	200 µg	D-4
AB601	Anti-PhiYFP antibody	100 µg	D-7
AB602	Anti-PhiYFP antibody	200 µg	D-7
AB603	Anti-PhiYFP(d) antibody	100 µg	D-8
AB604	Anti-PhiYFP(d) antibody	200 µg	D-8
AB821	Anti-Dendra2 antibody	100 µg	D-10
AB822	Anti-Dendra2 antibody	200 µg	D-10
AB961	Anti-KillerRed antibody	100 µg	D-11
AB962	Anti-KillerRed antibody	200 µg	D-11
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CS010-3	cDNA normalization service, non-directional cloning, level 3		F-6
CS011-1	cDNA normalization service, directional cloning, level 1		F-6
CS011-2	cDNA normalization service, directional cloning, level 2		F-6
CS011-3	cDNA normalization service, directional cloning, level 3		F-6
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CS021-1	cDNA subtraction service, level 1		F-9
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CS021-3	cDNA subtraction service, level 3		F-9
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CS042	Gene synthesis service		F-22
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EA002	Duplex-specific nuclease, lyophilized	100 units	E-8

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EA003	Duplex-specific nuclease, lyophilized	10 units	E-8
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FP112	pTagCFP-N vector	20 µg	A-10
FP114	pTagCFP-actin vector	20 µg	A-11
FP115	pTagCFP-tubulin vector	20 µg	A-11
FP117	pTagCFP-mito vector	20 µg	A-12
FP121	pTagGFP-C vector	20 µg	A-16
FP122	pTagGFP-N vector	20 µg	A-16
FP124	pTagGFP-actin vector	20 µg	A-17
FP125	pTagGFP-tubulin vector	20 µg	A-17
FP127	pTagGFP-mito vector	20 µg	A-18
FP131	pTagYFP-C vector	20 µg	A-22
FP132	pTagYFP-N vector	20 µg	A-22
FP134	pTagYFP-actin vector	20 µg	A-23
FP135	pTagYFP-tubulin vector	20 µg	A-23
FP137	pTagYFP-mito vector	20 µg	A-24
FP141	pTagRFP-C vector	20 µg	A-28
FP142	pTagRFP-N vector	20 µg	A-28
FP144	pTagRFP-actin vector	20 µg	A-29
FP145	pTagRFP-tubulin vector	20 µg	A-29
FP147	pTagRFP-mito vector	20 µg	A-30
FP151	rTagCFP recombinant protein	100 µg	A-12
FP152	rTagGFP recombinant protein	100 µg	A-18
FP153	rTagYFP recombinant protein	100 µg	A-24
FP154	rTagRFP recombinant protein	100 µg	A-30
FP161	pTagFP635-C vector	20 µg	A-33
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FP231	pTurboRFP-C vector	20 µg	A-56
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FP237	pTurboRFP-mito vector	20 µg	A-59
FP238	pTurboRFP-PRL-dest1 vector	20 µg	A-58
FP239	pTurboRFP-dest1 vector	20 µg	A-58
FP252	rTurboRFP recombinant protein	100 µg	A-59
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FP302	pKindling-Red-B vector	20 µg	B-26
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FP552	rTurboGFP recombinant protein	100 µg	A-45
FP601	pPhi-Yellow-C vector	20 µg	A-75

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FP604	pPhi-Yellow-PRL vector	20 µg	A-76
FP605	pPhi-Yellow-PRL-dest1 vector	20 µg	A-77
FP606	pPhi-Yellow-peroxi vector	20 µg	A-78
FP607	pPhi-Yellow-mito vector	20 µg	A-78
FP608	pPhi-Yellow-dest1 vector	20 µg	A-77
FP611	pTurboYFP-C vector	20 µg	A-49
FP612	pTurboYFP-N vector	20 µg	A-49
FP613	pTurboYFP-B vector	20 µg	A-50
FP615	pTurboYFP-PRL vector	20 µg	A-50
FP618	pTurboYFP-PRL-dest1 vector	20 µg	A-51
FP619	pTurboYFP-dest1 vector	20 µg	A-51
FP651	rPhiYFP recombinant protein	100 µg	A-79
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FP705	pJRed-PRL vector	20 µg	A-84
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FP712	pTurboFP602-N vector	20 µg	A-63
FP713	pTurboFP602-B vector	20 µg	A-64
FP715	pTurboFP602-PRL vector	20 µg	A-64
FP717	pTurboFP602-mito vector	20 µg	A-65
FP721	pTurboFP635-C vector	20 µg	A-68
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FP963	pKillerRed-B vector	20 µg	C-10
FP964	pKillerRed-dMito vector	20 µg	C-11
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FP991	pCase12-Cyto vector	20 µg	C-21
FPF11	Fusion Cyan vector set	20 µg x 2	A-84
FPF12	Fusion Green vector set	20 µg x 2	A-84
FPF13	Fusion Yellow vector set	20 µg x 2	A-84
FPF14	Fusion Red vector set	20 µg x 2	A-84
FPK01	Cell-Killer vector set	20 µg x 2	C-26
FPK02	Membrane-Killer vector set	20 µg x 2	C-26

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FPM01	Mito-tracker vector set	20 µg x 3	A-90
FPP03	Promoter-tracker Green vector set	20 µg x 3	A-90
FPP14	Promoter-tracker Yellow vector set	20 µg x 3	A-90
FPP15	Promoter-tracker 3-Colors vector set	20 µg x 3	A-90
FPS01	HyPer vector set	20 µg x 2	A-90
NK001	TRIMMER cDNA normalization kit	10 rxn	E-6
NK002	TRIMMER-DIRECT cDNA normalization kit	10 rxn	E-6
PK001	Encyclo PCR kit	100 rxn	E-5
SK001	MINT cDNA synthesis kit	20 rxn	E-3
SK002	MINT-Universal cDNA synthesis kit	20 rxn	E-3

Please contact your local distributor for exact prices and delivery information.

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